

HealthVisit Terms and Conditions

Read the following terms before deploying a service with us.

Service Rates: Customer acknowledges that they have been made adequately aware of the initial rates associated with services being rendered by the HealthVisit and have received a complete description of services rendered as follows (\$75 per 1 visit; or 3 a visit bundle equals \$225 reduced 10% by bundle discount equals \$202.50; or a 6 visit bundle equals \$450 reduced 15% by bundle discount equals \$382.50). Customer also acknowledges that HealthVisit reserves the right to change the specified rates and charges from time to time. Any promotional offers made by the HealthVisit are contingent upon HealthVisit maintaining its cost of service goals. Where possible, HealthVisit will provide the Customer with a minimum of 15 days notice of any rate changes.

Payments and Fees: Customer acknowledges that HealthVisit is under no obligation to provide services under the terms of this Agreement until all stated charges have been paid-in-full, and HealthVisit has been able to adequately verify the validity of said payment.

1. **Service Cancellation/Refund:** Requests to cancel services may be made by notifying the HealthVisit. **All requests for service cancellation must be made a minimum of 3 days prior to the cancel our service with a full refund. HealthVisit will refund you based on how you paid for our service. For example, if you paid with a credit card, your card will be issued a credit.** Where all services are considered to be provided on a strictly prepaid basis, no prorated or partial refunds will be made.
 2. **Billing Errors:** Customer acknowledges that HealthVisit will make its best effort to ensure that all invoices are correctly issued. However, should Customer note any possible errors, Customer agrees to notify HealthVisit within 15 days of the issuance of the errant invoice. After 15 days, all invoices will be assumed to be correct, and no further billing adjustments will be made.
 3. **Credit Card Payments:** Where available, the Customer authorizes HealthVisit to automatically debit any credit/debit card(s) placed on file with HealthVisit during the ordering process or via subsequent account updates on the due date of each service request. HealthVisit will contact customer to notify them of the declined charge and will continue to resubmit the credit card on file for payment until the balance is paid in full. If HealthVisit is not able to charge the Customer's credit card as noted above for the full amount due, your service request will not be rendered.
1. **Indemnification:** Under no circumstances shall HealthVisit be held liable for damages resulting from any interruption of service for an amount greater than the amount of the charges payable by the Customer for services during the period damages occurred. Customer also acknowledges that in no case will HealthVisit be liable for damages as a result of its own negligence in excess of the charges payable by the Customer for services during the period damages occurred. Customer acknowledges that they make use of HealthVisit's services at their own risk.
 2. **No Lease Implied:** Customer acknowledges that HealthVisit is providing a service, and no binding lease of physical equipment or real estate is in any way implied as part of this agreement.

3. **Privacy Policy:** HealthVisit will not sell, lease, borrow, give, or otherwise dispose of any type of customer provided information to any third party unless compelled to do so by law or in cooperation with any law enforcement investigation. HealthVisit reserves the right to collect and utilize any customer information, including, but not limited to email addresses and web site cookies, for internal tracking and/or marketing purposes.
4. **Violation of Terms:** Should Customer violate any of these terms, HealthVisit will attempt to contact the customer by email or telephone before taking any action where avoidable. However, HealthVisit will pursue whatever action is necessary to serve its best interest in these cases, even if that should necessitate the suspension or termination of Customer's services without any type of notification.

Contact Information:

Business Physical address: 10457 Split Rock Way
Indpls, IN 46234

Business Phone (317) 350-3426